



Michigan Patient Rights and Responsibilities

1. A patient or resident **shall not be denied** appropriate care on the basis of race, religion, national origin, sex, age, handicap, marital status, sexual preference, or source of payment.
2. An individual **may obtain or inspect** his/her medical records and a third party shall not be given a copy without authorization of the patient except as required by law and third party contract.
3. A patient or resident is **entitled** to privacy, to the extent feasible, in treatment and caring for personal needs with consideration, respect and full recognition of his/her dignity and individuality.
4. A patient or resident is **entitled** to adequate and appropriate care and to receive information about his/her medical condition unless medically contraindicated by the physician in the medical record.
5. A patient or resident is **entitled** to receive and examine an explanation of his/her bill. Also, he/she is **entitled** to know who is responsible for his/her care
6. A patient or resident is **entitled** to associate and have private communication with his/her physician, attorney, or any other person, and to receive personal mail unopened, unless medically contraindicated. A patient's or resident's civil and religious liberties shall not be infringed and the facility shall encourage and assist in the exercise of these rights.
7. A patient or resident is **entitled** to be free from MENTAL and PHYSICAL ABUSE and from physical and chemical restraints except those necessitated by an emergency to protect the patient and/or others.
8. A patient or resident is **entitled** to retain and use personal clothing and possessions as space permits. At the request of a patient, a nursing home shall provide for safekeeping of personal property, funds and other property, except that a nursing home shall not be required to provide for the safekeeping of property which would impose an unreasonable burden on the nursing home.
9. Each patient **shall be provided** with meals which meet the recommended dietary allowances for the patient's age and sex and may be modified according to special dietary needs.
10. A health care facility, its owner, administrator, employee, or representative **shall not** discharge, harass, retaliate or discriminate against a patient because a patient has exercised rights protected by law.
11. A patient or resident is **entitled** to adequate and appropriate pain and symptom management as a basic and essential element of his or her medical treatment.

If you wish to file a grievance against Lapeer County Surgery Center, you may contact any of the following:

- Lapeer County Surgery Center office manager – 810-667-4000
- Michigan Department of Community Health Bureau of Health Systems– 1-800-882-6006
- U.S. Department of Health and Human Services – 1-877-696-6775
- Office of the Medicare Beneficiary Ombudsman - www.cms.hhs.gov/center/ombudsman.asp

During the admitting process, each adult patient receiving treatment will be asked whether he/she has an advanced directive and the same will be within the patient's chart. If you do have an advanced directive, please bring it to the Lapeer County Surgery Center on the day of your procedure. It is the policy of Lapeer County Surgery Center that the "No Cardio Pulmonary Resuscitation (CPR)" portion of the advance directives will be held in suspension from the start of the surgical procedure or anesthesia and will end at the time the patient is discharged from anesthesia.

I do I do not have an advanced directive.

The following surgeons are co-owners of the Lapeer County Surgery Center and have a financial interest: Gordon McClimans, DO; Richard Moyer, DO; Gunda Reddy, MD; Duane Rowley, DPM; Robert Stenz, DO; Arthur Tatge, DO; John Yap, MD and William Zemmickas, DO.

I have read and understand the contents of this notice.

Patient's Name (Please Print)

Date Signed